

Omnipoynt Solutions Covid-19 Testing FAQs:

- 1. What are the testing hours?** Hours are Monday-Friday from 9 a.m. until 3 p.m., and Saturday from 9 a.m. until 1p.m. We follow Cecil County Schools inclement weather schedule. If schools are closed, the site will be closed. If schools are delayed opening, the site will be delayed opening.
- 2. What are the age restrictions for testing?** We are currently testing all ages.
- 3. Do I need to pre-register?** Pre-registration is HIGHLY recommended. Please use the following link to pre-register:
<https://elitemedlab-patient.precisemdx.com:443/?location=3168d9ed17a4451fb416260301291acb>
- 4. What do I need to bring with me?** Please bring your ID and insurance cards if you have insurance.
- 5. How long is the wait for a test?** Wait times vary based on testing demand but are expected to be about 30 minutes. You will receive your Rapid results before you leave
- 6. How much does testing cost?** Testing is provided at no out-of-pocket charge. However, we will bill your insurance for the services performed. You are required to provide your insurance at the time of registration and check-in. If you do not have insurance, we will collect from Federally available programs for this service. You will not receive a bill.
- 7. Can I still get tested if I am not insured?** Yes. Bring a photo ID. We will collect from Federally available programs for this service. You will not receive a bill.
- 8. What if I don't have an email?** If you don't have an email address, you can sign up for one for free <https://bit.ly/3fvYMK0>. We can also provide a handwritten result onsite if you do not have an email.
- 9. What tests are performed?** We take two samples and provide two results. The first test is a Point of Care Rapid Antigen Test. The second confirmatory sample is sent to a laboratory where samples are analyzed using PCR technology.
- 10. How long does it take to get results?** The Point of Care Rapid Antigen Test provides a result in about 10-15 minutes. You will be given those results verbally onsite, and a copy of the report will be emailed to you. The PCR lab sample takes about 48-72 hours for your result to post and will be emailed.
- 11. How do I receive my results?** Your results will be delivered to your email account on file. Do not contact Cecil County Health Department; they do not have your results. If you have any issues with your results, please contact cecilcovidtesting@gmail.com.
- 12. What do I do if I test positive?** Please visit the CDC's website for guidance on quarantine and isolation at <https://bit.ly/3KempVJ>
- 13. What if I test negative but I was in close contact with someone who tested positive?** Please visit the CDC's website for guidance on quarantine and isolation at <https://bit.ly/3KempVJ>
- 14. I recently recovered from COVID-19, but my PCR results still show positive. Why is this?** PCR is a very sensitive technology and according to the CDC, patients can

continue to test positive for 12 weeks after infection. In this case, you may receive a negative Rapid Antigen test but a positive PCR test. Contact your physician for further information if this is the case. Also, see more information here: <https://bit.ly/3GDtJlc> and see here: <https://bit.ly/3txuVJB>.

15. **Where do I get more information on COVID testing?** Please visit CDC's website at <https://bit.ly/3GEhXgH>.